

Group or Company Name:

NAIC Company Code:

NAIC Group Code:

Name of Person Completing Survey and Job Title:

Contact Phone Number:

Contact E-mail Address:

1. Given the significant reduction in routine consumer mobility as a result of the COVID-19 crisis, does your company have any plans in place to address these developments specific to Private Passenger policies, such as a premium reduction or temporary premium modification, premium refunds, paused billing, payment plan assistance, etc.?

1a. If yes, how long will these measures remain in place?

1b. What criteria will factor into the decision to extend or suspend these allowances, and will that determination be made on a national level or a state-by-state basis?

2. Has your company issued any communications to policyholders regarding the COVID-19 crisis, specific to Private Passenger policies and any allowances mentioned above? If so, please provide a copy of any such disclosures.
3. Do your answers to question 1 above change if the crisis extends for another 90 days? Please describe.